



# Hasan Bhati

IMPLEMENTATION  
SPECIALIST - PROJECT  
MANAGER

## ABOUT

An Implementation Specialist and Project Manager specializing not only in the development and implementation of products but also in managing projects, delivery, and communication with clients. I have skilled myself to be efficient and creative in solving problems and all sorts of challenges in my day-to-day tasks.

## CONTACT

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@hasanbhati

## LANGUAGES

English C2

Hindi C1

## SKILLS

Scrum	Communication
Project Management	Creativity
Agile Management	Problem Solving
Adaptive to change	Team Leadership

## TECHNICAL SKILLS

Jira / Trello	SQL
Confluence	HTML
Zendesk	CSS

## RESUME

## WORK EXPERIENCE

### ZOOVU

#### Implementation Specialist / Project Manager

October 2022 - Present

- Managing projects from Kick-off to Delivery
- Preparing roadmaps and project plans
- Gathering requirements and managing backlog
- Identifying risks and potential blockers within the projects and proactively mitigating them
- Managing sprints and releases bi-weekly basis
- Consulting with business stakeholders as an expert

#### Platform Support Analyst

May 2021 - Sep 2022

- Leading daily technical calls with developers and managing tasks
- Managing backlog and prioritizing tasks for development teams
- Identification and analysis of functional requirements
- Development, management, and maintenance of the platform and the support community
- Diagnosis, analysis, and resolution of L1 and L2 issues and requests (technical, operational)

### IBM

#### Intern

Mar 2021 - May 2021

- Performing intern-related work in accordance with the internship program
- Following the directions of superiors and the internship supervisor
- Attending seminars and training prepared by superiors

### AIESEC

#### Vice President Talent Management

Feb 2019 - Jan 2020

- Managing Human Resources of the committee as an HR head
- Leading the team and one-on-one feedback meetings
- Tracking team standards and reporting
- Productivity engagement of the committee
- Re-inventing and implementing new recruitment, staffing and workforce development

## EDUCATION

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- Wroclaw University of Applied Informatics “Horizon”  
Sep 2020 - Present  
**Bachelors in Computer Science Engineering**

## PROJECTS

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- Bosh SmartHome (Visual Configurator)

The aim of the project was to develop a visual solution where users can interact with the configurator to find the best products for their needs. I was able to gather the requirements of the client based in Germany and exceed their expectation. I single-handedly developed the solution using the platform and managed the project from beginning until the delivery.

<https://www.bosch-smarthome.com/de/de/konfigurator/>

- Bosh Power Tools (Accessory Advisor)

The 'Accessory Advisor' developed for Bosch helps the user to browse through thousands of accessories swiftly and select the best match as per their needs. I lead the maintenance of the product and managed any improvements or modifications requested by the client based in Switzerland in bi-weekly sprints. I also managed end-to-end delivery of the product to different Bosch retailers.

<https://www.bosch-professional.com/gb/en/knowledge-innovation/accessories-product-finder/>

- Bosh Power Tools (Bundle Assistant)

With my customer-centric mindset, I proposed solutions to the client that aligns with their business objectives and provides tangible value to them. Liaised with the solution architect team and the client from the Kick-off until the sign-off of the project. Managed mock-up displays and demos with the internal team to the client.

- Miele Appliances Assistant

I managed end-to-end delivery of Miele assistants to various retailers. I managed the communication with the retailers and acted as the first point of contact for data and integration related issues.